



To make a reservation for a party, go to [www.ighmn.gov/poolparty](http://www.ighmn.gov/poolparty)  
OR [www.ighmn.gov/birthdayparties](http://www.ighmn.gov/birthdayparties) to start the process.

## Frequently Asked Questions

### How do I book a pool birthday party?

Submit a reservation request for room, date, and time online at [www.ighmn.gov/poolparty](http://www.ighmn.gov/poolparty). A coordinator will review and confirm your reservation electronically. You will then complete payment online. Once payment is processed you will receive a confirmation email with party details.

### How many people can I bring?

Based on the birthday party package you purchase, you receive entry for 20 to 30 individuals.

### What if my guests are not swimming?

All individuals attending your birthday party will need to be included in your party count and receive a wristband for entry into the aquatics area, even if they are not swimming.

### How early can I arrive for set up?

Please check in at our front desk 10 MINUTES PRIOR to your scheduled party time, and our team will provide directions to get your party started.

### Can I decorate the party room?

You may bring in decorations. However, you and your guests may not adhere anything to walls or ceiling, and all items must be removed at the end of your time in the party room. (We recommend balloons, table covers, festive table toppers and other items that add flare but can be removed easily.)

### Is there a place to secure belongings?

There are lockers available for use in our family locker room; bring a lock with you if you wish to secure your belongings.

### Do I need to watch the swimmers in my party?

Guardians and chaperones are required to actively supervise children under 12 years of age. There are lifeguards on duty.

**See attached swim test/wristband rules for further safety information**

### Will only my guests be in the pool area?

No. The pools are open to public and members during these times. If you would prefer a private party please see private waterpark rentals.

### Can I bring swim noodles and squirt guns?

For the safety of all guests, no outside toys are allowed.

### Can I bring in food and drink?

Outside food and drink are permitted (pizza delivery is a great option!). Please keep in mind that we do not have refrigeration or other food storage areas available to you.

### Can I have candles on my cake?

No. The use of candles is not permitted.

### Do attendees need to sign a waiver?

Yes, each participant needs to complete a waiver, this can be done prior to your event or if the parent/ guardian is present it can be completed day of.

### Our cancellation and reschedule policy:

We cannot issue refunds for cancellations or rescheduling a reservation less than 72 hours before the start of the rental term. If you cancel or reschedule a reservation 72 hours or more before the start of the rental term, a refund of the initial rent and security deposit (if any) will be issued less an administrative fee equal to 15% of the sum of the initial rent and security deposit. All cancellations/rescheduling must be submitted in writing to the Birthday Party Coordinator.

### COVID- 19 Accommodations:

Dates, times, and capacity limits are subject to change to accommodate statewide COVID-19 restrictions.

- Those that enter the building are declaring that they do not have any symptoms of COVID-19 including, without limitation, fever, cough, shortness or breath or difficulty breathing, chills, muscle or body aches; or have a suspected or confirmed diagnosis of COVID-19.
- Please note that we are happy to work with you to reschedule your party if health and wellness are a concern.

Continued on next page



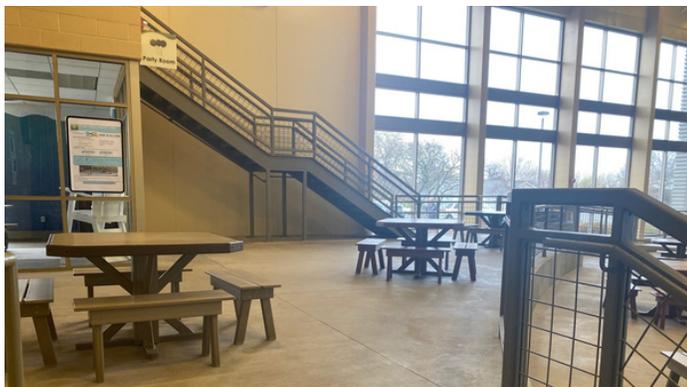
### Can you tell me more about the party rooms?

The VMCC has several party room options available for your pool party. The two main rooms that are used are the On Deck Party Room and the Poolside Lobby Room.

ON DECK PARTY ROOM features two picnic tables and is approximately 180 square feet. It has a view of and direct access to the pool deck (which includes a 200 square foot patio area for your use).



POOLSIDE LOBBY ROOM is 640 square feet and is adjacent to the waterpark in the lobby area. It features several round tables and individual chairs. It does not have direct access to the pool deck. Wet in/out prohibited.



### What is included in a theme party?

- Specialty theme table covering, napkins, plates and cups (Utensils included in both basic and theme parties)
- Selfie station including back drop and selfie sticks
- Floatie for the birthday person to use for photos and in the waterpark
- Wall decorations, including happy birthday signage and a garland

### What is the age balloon?

The age balloon is a 40-inch gold or silver number balloon featuring the age the birthday person is turning. It is filled with air (not helium) and can be used for the selfie station or hung as a decoration.

### What pools and features are available during parties?

All party days and times EXCEPT Saturday morning include the lap pool, dive well, and waterpark area, with slides/features on. Saturday morning is a toddler friendly time when the water park is available, but with no water features or slides.



### What is log rolling?

As seen at the State Fair or on Paul Bunyan days, the VMCC will bring out our professional 15 foot "log" and place it in the lap pool for 45 minutes of log rolling fun during your party! This activity is primarily for children ages 8 and up.

Please reach out to our Parks and Recreation team if you have further questions at 651-450-2585, or email [birthdays@ighmn.gov](mailto:birthdays@ighmn.gov)

To make a reservation for a party, go to the website to start the process:  
[www.ighmn.gov/poolparty](http://www.ighmn.gov/poolparty) OR [www.ighmn.gov/birthdayparties](http://www.ighmn.gov/birthdayparties)

