

## Pool Project 2022 FAQs

### **What does the project involve? What is the cost of the project?**

Currently, the pool filters, pumps and chemical feed components and systems that run and filter the pools are beginning to fail. Replacement parts are no longer available to conduct repairs, and the manufacturer is no longer in business. It is important to move this project forward to prevent an unplanned closure of the pool and the aquatics programs and services.

The water park will be completed in September to mid-October. Details for aquatics programs will be shared in the Fall Parks and Recreation Brochure and at [www.ighmn.gov/poolproject](http://www.ighmn.gov/poolproject).

The total cost of the pool project including engineering, construction, and contingency is \$903,110.

### **How long will the improvements last? Do you expect to have to change them again? If so, when?**

The filters, pumps and chemical feeds, when well-maintained, will last 20 -25 years.

### **Are you still charging the same amount for membership?**

Annual memberships may be extended for four (4) months upon request.

Monthly membership can put their membership on hold at no charge from July 1-October 31. Membership fees will restart on November 1, 2022.

*Members should stop in at Guest Services by June 25 to exercise these options.*

### **I just bought a membership last month. I'm an avid swimmer. Can I get a refund?**

You may notify the Guest Services staff to put your membership on hold during the construction timeframe. Refunds will not be given for the pool closure.

### **I lap swim three times a week. Is there another pool I can swim in?**

When the lap and dive pools are closed there will not be another pool available for lap swimming.

### **Where can I find an updated pool schedule?**

The schedule is located on the city's website at [www.ighmn.gov/poolproject](http://www.ighmn.gov/poolproject), or you can pick up a revised summer schedule at the VMCC front desk. To view the online daily open swim calendar, always be sure to check [www.ighmn.gov/openswim](http://www.ighmn.gov/openswim) for the most up-to-date information.

### **Will you still have open swim?**

Yes, open swim will still be available in the water park. The schedule can be found on the city website at [www.ighmn.gov/poolproject](http://www.ighmn.gov/poolproject), or you can pick up a revised summer schedule at the front desk at the VMCC. To view the online daily open swim calendar, always be sure to check [www.ighmn.gov/openswim](http://www.ighmn.gov/openswim) for the most up-to-date information.

### **Will the water slide be open?**

Yes, the water slide will be during open swim. The schedule can be found on the city website at [www.ighmn.gov/poolproject](http://www.ighmn.gov/poolproject), or you can pick up a revised summer schedule at the front desk at the VMCC. To view the online daily open swim calendar, always be sure to check [www.ighmn.gov/openswim](http://www.ighmn.gov/openswim) for the most up-to-date information.

### **Will you still have sensory-friendly time?**

Yes, sensory-friendly time is scheduled one to two times per week. The schedule can be found on the city's website at [www.ighmn.gov/poolproject](http://www.ighmn.gov/poolproject) or you can pick up a revised summer schedule at the front desk at the VMCC. To view the online daily open swim calendar, always be sure to check [www.ighmn.gov/openswim](http://www.ighmn.gov/openswim) for the most up-to-date information.

### **Will the cost for Open Swim still be the same during construction?**

No, fees for daily admission during the pool project (July 1-August 19, 2022) will be reduced to \$6/person. On August 20, the fee will return to \$9 (12 and older) and \$6 (11 and under).

### **Will lifeguards still be on duty?**

Yes, lifeguards will be on duty during open swim and swimming lessons.

### **Will pool staff be laid off?**

No, aquatics staff will be on duty to oversee programs at the water park during open swim and swim lessons.

### **Will the locker rooms still be accessible?**

Yes, locker rooms will be accessible.

### **Will swimming lessons still be available?**

Yes, the following classes will continue as planned in the water park pool: Parent Tot, Preschool and Levels 1-2 swimming lessons will be offered this summer.

Levels 3, 4 and 5 classes, private and semi-private lessons and adult swimming lessons will not be offered due to the closure of the lap and dive pools. Those classes will resume in the fall.

### **Are you still charging the same amount for swimming lessons?**

Yes, swim lessons will be the same cost; the sessions will remain the same as previously scheduled.

### **Will swim team practice be held this fall at VMCC?**

The Simley Swim team was advised of the pool maintenance project and will return to the pool once the pool project is complete.

**I signed my kids up for the Kids R.O.C.K. program this summer. Will they still be swimming?**

Yes, Kids R.O.C.K participants will swim during open swim twice per week throughout the summer. They will swim at the water park all summer and in the lap and dive pool when open.

The Kids R.O.C.K swim lessons sessions 2-4 have been cancelled due to the closure.

Kids R.O.C.K. participants may sign up for swim lessons at the VMCC outside of the Kids R.O.C.K. program sessions.

**Are you still booking pool birthday parties?**

Yes, go to the website to book online at [www.ighmn.gov/birthdayparties](http://www.ighmn.gov/birthdayparties).

**What about parties that are already booked? Will July parties be cancelled? What about fall?**

Birthday parties over the summer can take place as planned in the water park. Birthday parties will not be available during the secondary closure from September to mid-October.

**Why wasn't this project done during COVID, when the building was closed anyway?**

The pool project was originally planned for 2020. However, the bids for the project came in over budget, causing the project to be delayed.

**Who can I contact with questions?**

Project Questions: Adam Lares, Parks and Recreation Director, [alares@ighmn.gov](mailto:alares@ighmn.gov) or 651-450-2587

Aquatics Program Questions: Suzie Seabright Hofmeister, Interim Aquatics Coordinator at [sshoefmeister@ighmn.gov](mailto:sshoefmeister@ighmn.gov) or 651-554-3427

Membership Questions: Tammy Abrahamson, Guest Services Supervisor at [tabrahamson@ighmn.gov](mailto:tabrahamson@ighmn.gov) or 651-554-3442